

# Alaskan Chalet at Jade Lake

Big Lake, AK 99652

## Reservations/Cancellations



### Reservations

Reservations require a deposit equal to 50% of the lodging rate for your stay. The unit will not be held until a reservation deposit is received and reservation is confirmed.

In case a reservation is made, but the unit is not available, 100% of all funds placed on deposit will be refunded. IN ALL OTHER CASES there is a \$50 minimum non-refundable charge.

There is a \$250 refundable cleaning deposit which will be collected prior to check in. See the Cleaning Deposit Refund Policy for details of cleaning deposit refund.

The balance for the stay is due as follows:

- For stays of 14 nights or less.. Balance Due 30 days prior to check-in
- For stays of 15 to 21 nights... Balance Due 60 days prior to check-in
- For stays of 22 to 30 nights... Balance Due 90 days prior to check-in
- For stays of more than 30 nights.. Balance Due 120 days prior to check-in

**Keys will not be issued until balance is paid in full.**

### Cancellations

If cancellation is made prior to the BALANCE DUE date (see above):  
Entire deposit, less \$50, will be refunded

If cancellation is made ON or AFTER the BALANCE DUE date (see above):  
Only amounts in excess of the 50% reservation deposit will be refunded.  
The 50% reservation deposit is forfeited.

If full payment is not received by the BALANCE DUE date (see above):  
Only amounts in excess of the 50% reservation deposit will be refunded.  
The 50% reservation deposit is forfeited.